

Survey of 911 Telecommunicators

Survey Results

Q1. Agency Name.

Choose your agency name from the below list.

Anoka County Communications	46	McLeod County Sheriff's Office	9
Aikin County Sheriff's Office	5	Meeker County Sheriff's Office	7
Becker County Sheriff's Office	7	Metro Transit	13
Beltrami County Sheriff's Office	6	Metropolitan Airport Commission-MAC	17
Benton County Sheriff's Office	5	Mille Lacs County Sheriff's Office	5
Big Stone County Sheriff's Office	0	Minneapolis Emergency Communications Center	37
Bloomington Police Department	11	Morrison County Sheriff's Office	8
Blue Earth County Sheriff's Office	11	Mower County Sheriff's Office	15
Brown County Sheriff's Office	5	Murray County Sheriff's Office	4
Carlton County Sheriff's Office	8	Nicollet County Sheriff's Office	10
Carver County Sheriff's Office	10	Nobles County Sheriff's Office	4
Cass County Sheriff's Office	5	Norman County Sheriff's Office	1
Chippewa County Sheriff's Office	5	Olmsted County Sheriff's Office	22
Chisago County Sheriff's Office	13	Otter Tail County Sheriff's Office	8
Clearwater County Sheriff's Office	5	Pennington County Sheriff's Office	3
Cook County Sheriff's Office	5	Pine County Sheriff's Office	1
Cottonwood County Sheriff's Office	7	Pipestone County Sheriff's Office	5
Crow Wing County Sheriff's Office	9	Polk County Sheriff's Office	3
Crow Wing County Sheriff's Office	3	Pope County Sheriff's Office	3
Dakota Communications	45	Ramsey County Communications	87
Dodge County Sheriff's Office	6	Red Lake County Sheriff's Office	0
Douglas County Sheriff's Office	13	Redwood County Sheriff's Office	5
Eden Prairie Police Department	7	Renville County Sheriff's Office	4
Edina Police Department	12	Rice/Steele Communications	19
Faribault County Sheriff's Office	6	Rock County Sheriff's Office	2
Fillmore County Sheriff's Office	4	Roseau County Sheriff's Office	0
Freeborn County Sheriff's Office	10	Saint Louis Park Police Department	8
Goodhue County Sheriff's Office	12	Scott County Sheriff's Office	19
Grant County Sheriff's Office	7	Sherburne County Sheriff's Office	10
Hennepin County Sheriff's Office	52	Sibley County Sheriff's Office	7
Houston County Sheriff's Office	6	State Patrol	27
Hubbard County Sheriff's Office	4	St Louis County Sheriff's Office	10
Hutchinson Police Department	0	Stearns County Sheriff's Office	30
Isanti County Sheriff's Office	4	Stevens County Sheriff's Office	4
Itasca County Sheriff's Office	6	Swift County Sheriff's Office	6
Jackson County Sheriff's Office	7	Todd County Sheriff's Office	6
Kanabec County Sheriff's Office	3	Travers County Sheriff's Office	0
Kandiyohi County Sheriff's Office	14	University of Minnesota	6
Kittson County Sheriff's Office	5	Wabasha County Sheriff's Office	7
Koochiching County Sheriff's Office	0	Wadena County Sheriff's Office	3
Lac Qui Parle County Sheriff's Office	2	Waseca County Sheriff's Office	6
Lake County Sheriff's Office	1	Washington County Sheriff's Office	24
Lake of the Woods County Sheriff's Office	5	Watonwan County Sheriff's Office	8
Le Sueur County Sheriff's Office	8	Wilkin County Sheriff's Office	1
Lincoln County Sheriff's Office	1	Winona County Sheriff's Office	11
Lyon County Sheriff's Office	8	Wright County Sheriff's Office	11
Mahnomen County Sheriff's Office	1	Yellow Medicine County Sheriff's Office	8
Marshall County Sheriff's Office	0	TOTAL	921
Martin County Sheriff's Office	2		

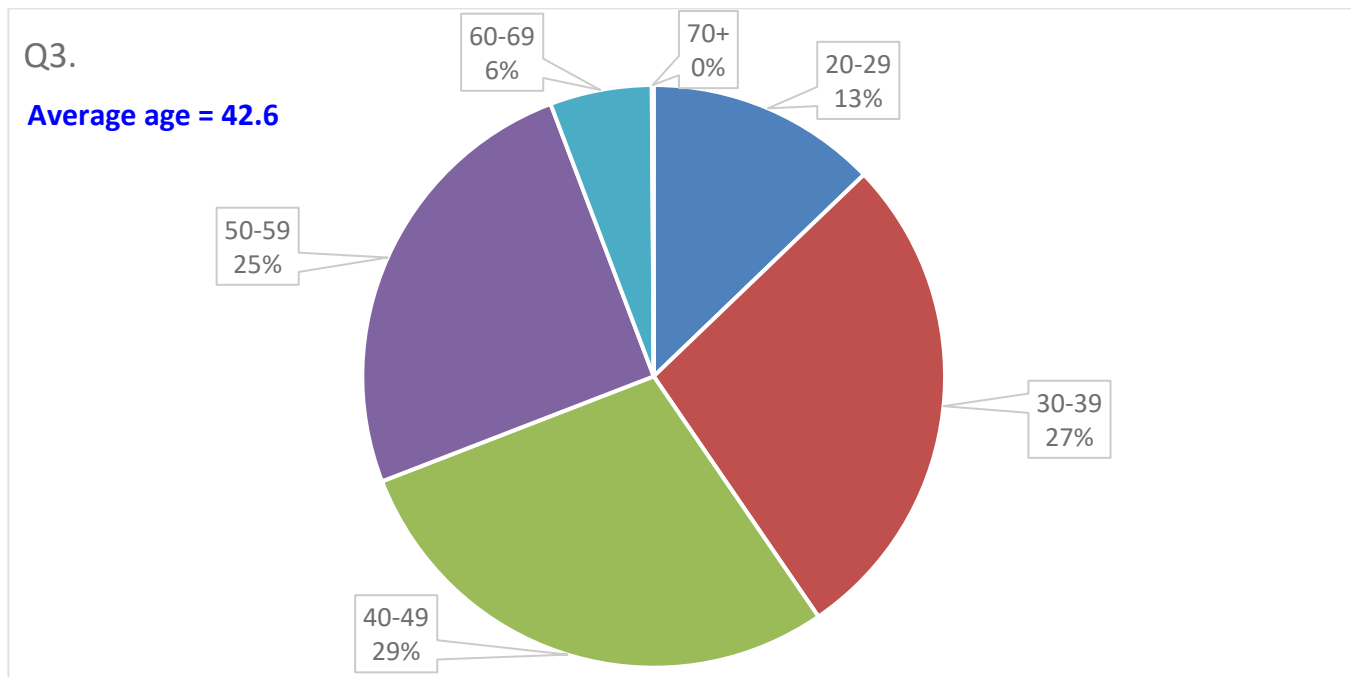
Q2. Position Title

NOTE: Select exact title used by your agency's human resource department. If your exact title is not listed, enter it in the "Other" box below. Note: See verbatim responses for "other."

Other** [Put title in OTHER text box]	47	Dispatcher-Jailer	28
911 Administrator	1	Dispatcher-Law	2
911 Communications Operator	26	Division Supervisor	0
911 Coordinator	3	E911 Communications Dispatch Supervisor	3
911 Dispatch Supervisor	33	E911 Corrections Officer	0
911 Dispatcher	377	E911 Jail Administrator	0
911 Dispatcher-Supervisor	11	ECC Technical Support Manager	1
911 Dispatch-Records	11	Emergency Communications Manager	2
911 Operations Supervisor	1	Emergency Communications Operations Manager	0
911 Public Safety Dispatcher	48	Emergency Communications Shift Supervisor	4
911 Supervisor	13	Emergency Telecommunicator	1
911 Telecommunicator	71	Emergency Communications Specialist	23
911 Telecommunicator Operations Sergeant	7	Executive Assistant	1
Administration Manager	1	Executive Director	1
Administration Supervisor	3	Jail Administrator	2
Administrative Analyst	0	Jail-Dispatch Supervisor	3
Administrator	1	Jailer-Dispatcher	10
Assistant Director	1	Lead Dispatcher	6
Assistant Director of Emergency Communications	0	Lead Dispatcher-TAC	1
Assistant Manager	1	Lead Emergency Communications Specialist	1
CAD Administrator	1	Lieutenant of Communications	1
Center Supervisor	0	Manager	1
Chair 1 Dispatcher	1	Office Manager	0
Chief Communications Officer	0	Operations Director	1
Civilian Police and Fire Dispatcher	5	Operations Manager	1
Communications Center Division Manager	1	Program Coordinator	0
Communications Corrections Officer	4	Programmer-Training Communications Officer	0
Communications Lieutenant	3	PSAP Administrator	2
Communications Manager	3	PSAP Coordinator	6
Communications Officer	22	PSAP Director	2
Communications Operator	1	PSAP Manager	5
Communications Sergeant	4	PSAP Supervisor	4
Communications Service Manager	1	PSECC Supervisor	1
Communications Shift Lead	1	Public Safety Dispatcher	22
Communications Supervisor	1	Quality Assurance Specialist	1
Communications Team Leader	0	Sergeant	2
Communications-Corrections Officer	8	Shift Supervisor	4
Coordinator	1	Supervisor	5
Director	1	TAC-Dispatcher	4
Director of Emergency Communications	4	TCC Supervisor	4
Dispatch Coordinator	1	Telecommunications Center Sergeant	0
Dispatch Lead	5	Training and Quality Assurance Manager	0
Dispatch Sergeant	1	Training and Quality Assurance Specialist	0
Dispatch Supervisor	7	Training Supervisor	0
Dispatch/Records Supervisor	0	Other (please specify)	97
Dispatcher	34	TOTAL	921

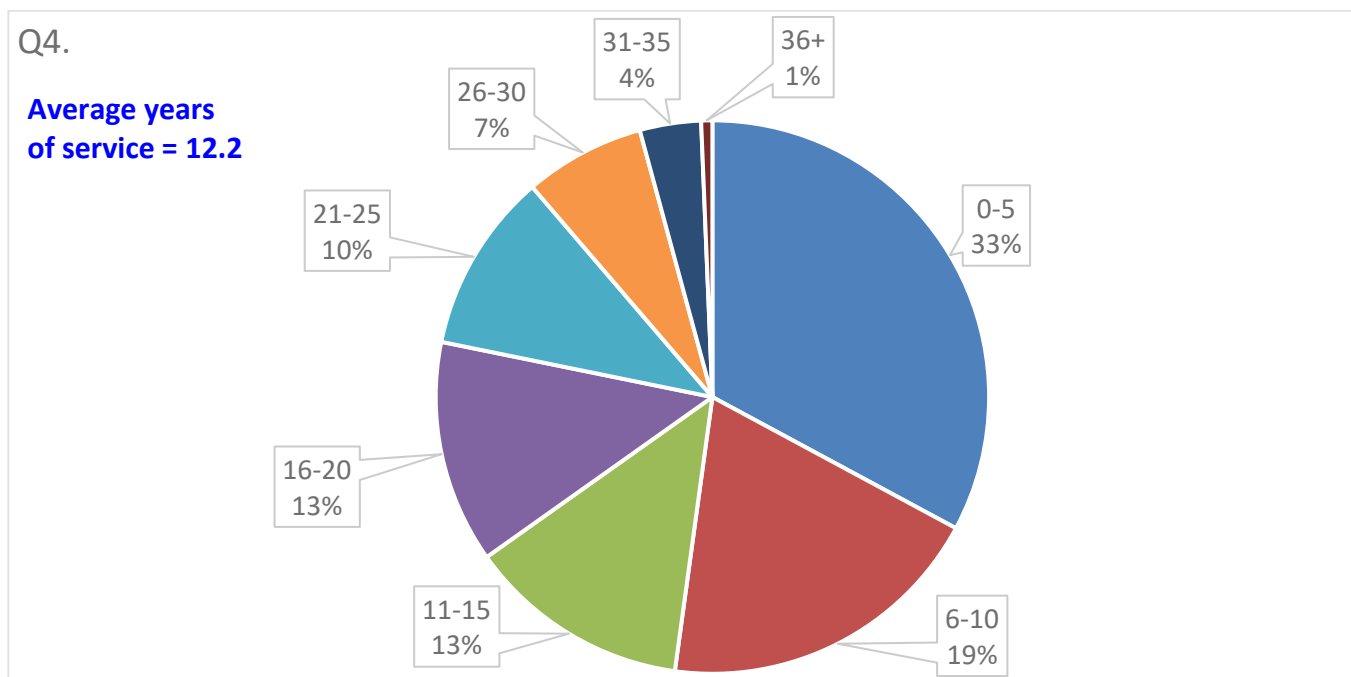
Q3. What is your age?

Round to the nearest whole number in years.



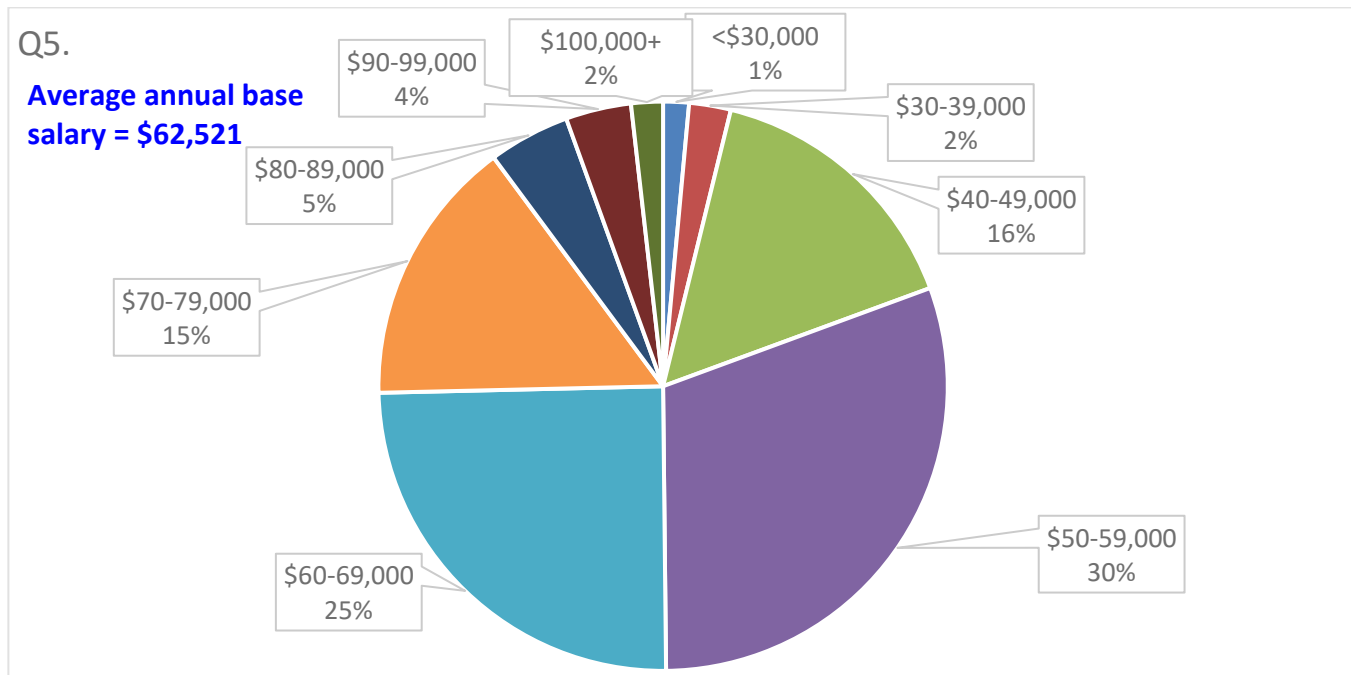
Q4. How many years of service do you have?

Round to the nearest whole number. NOTE: Years of Service should be the TOTAL years of service in all 9-1-1 communication positions in the State of Minnesota (all pension qualifying).

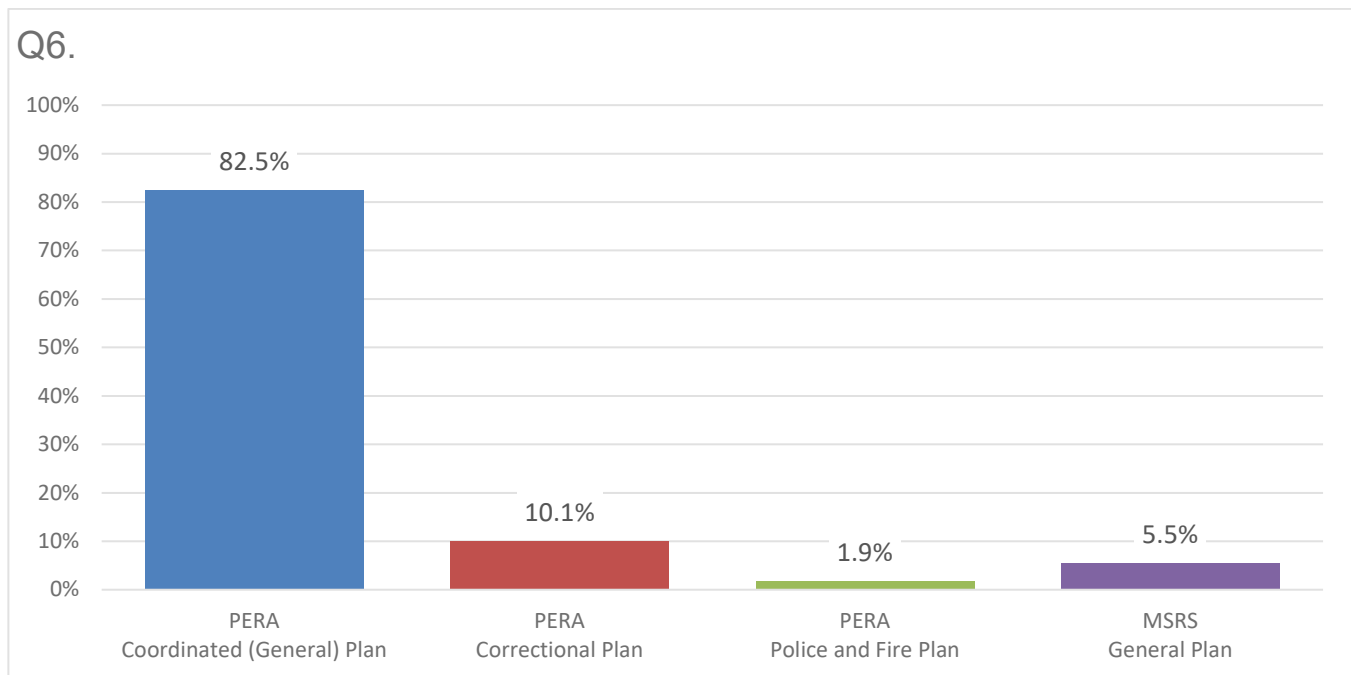


Q5. What is your current annual base salary?

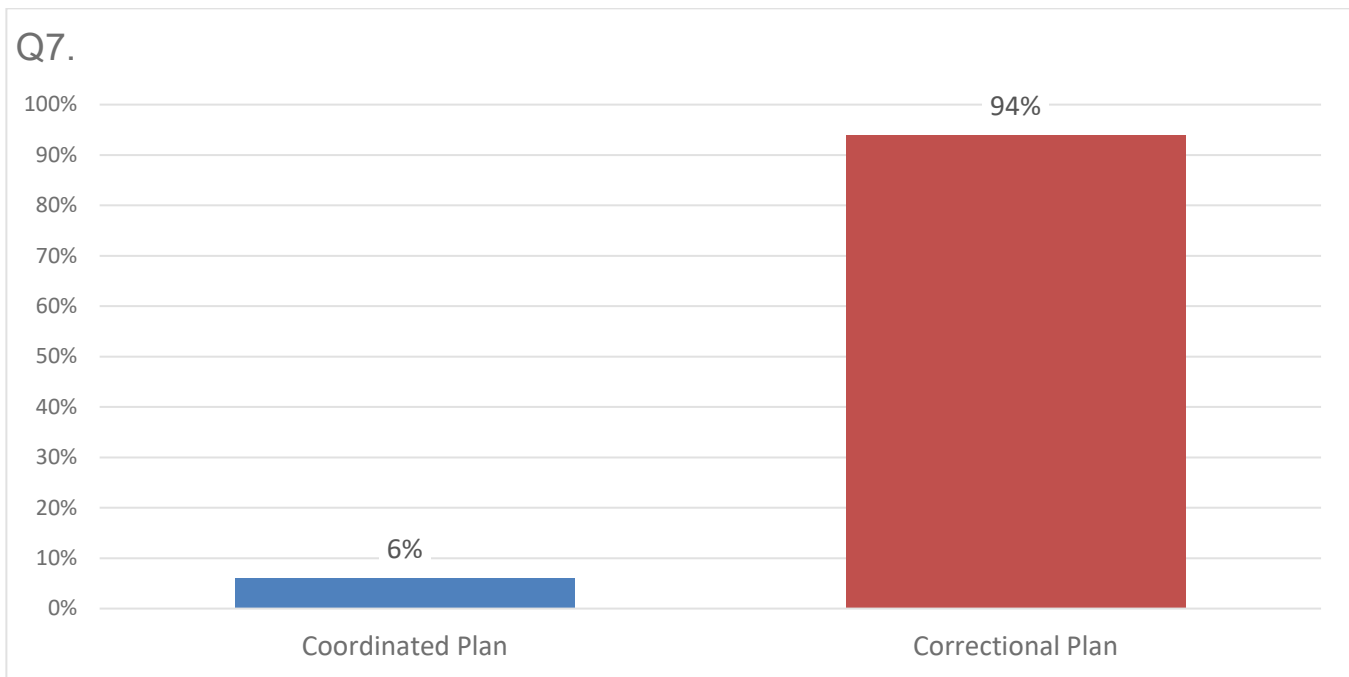
Do not include a dollar sign or commas. NOTE: do not include overtime pay or any other pay that is not salary (e.g. uniform, cell phone, training, parking).



Q6. What pension plan covers your current employment?



Q7. Indicate which plan you prefer
and state why in the comment box:



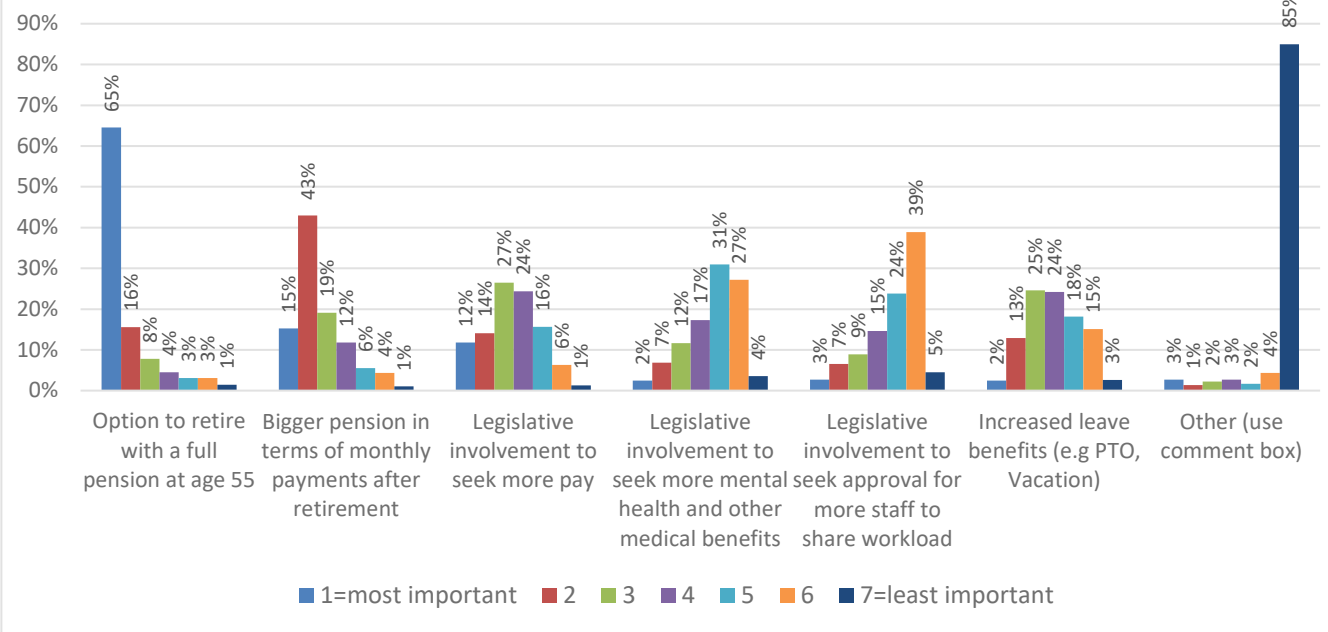
Q8. Why I prefer the Coordinated (General) Plan?
(See verbatim responses)

Q9. Why I prefer the Correctional Plan?
(See verbatim responses)

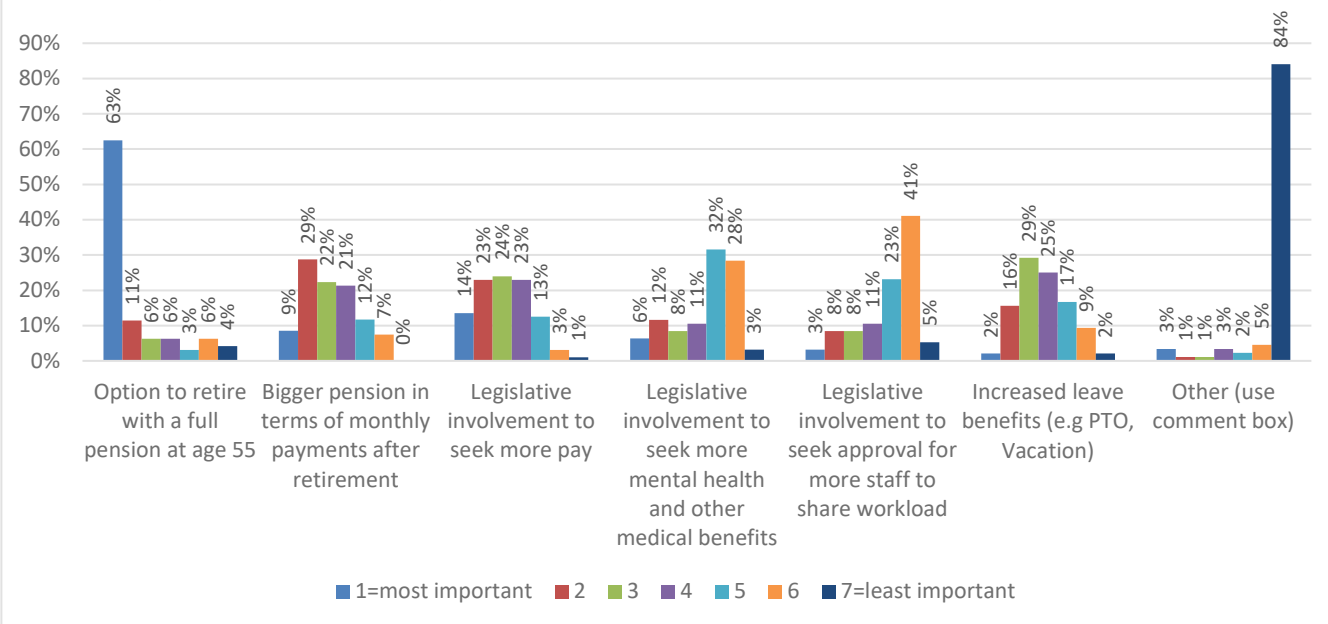
Q10. Rank in order of importance to you.

1 = most important; 7 = least important.

Q10. All Respondents



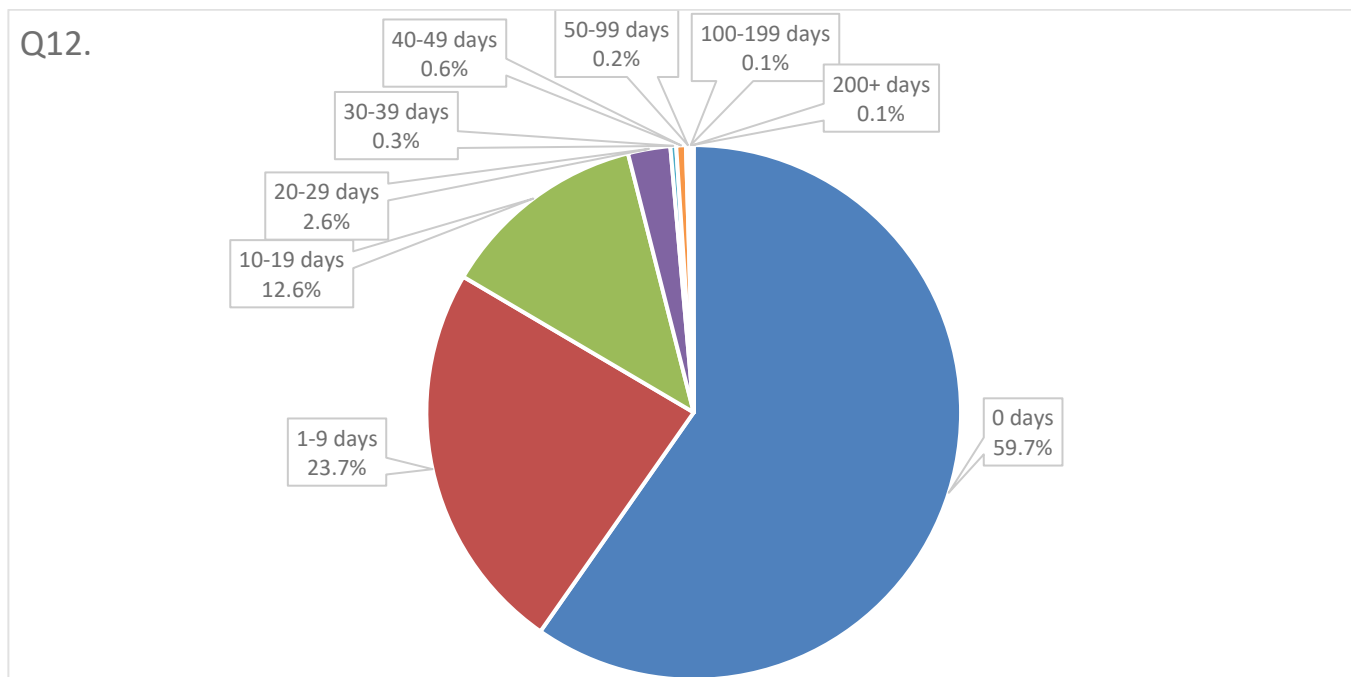
Q10. Respondents Under Age 30



Q11. Enter your "OTHER" option for the ranking question.

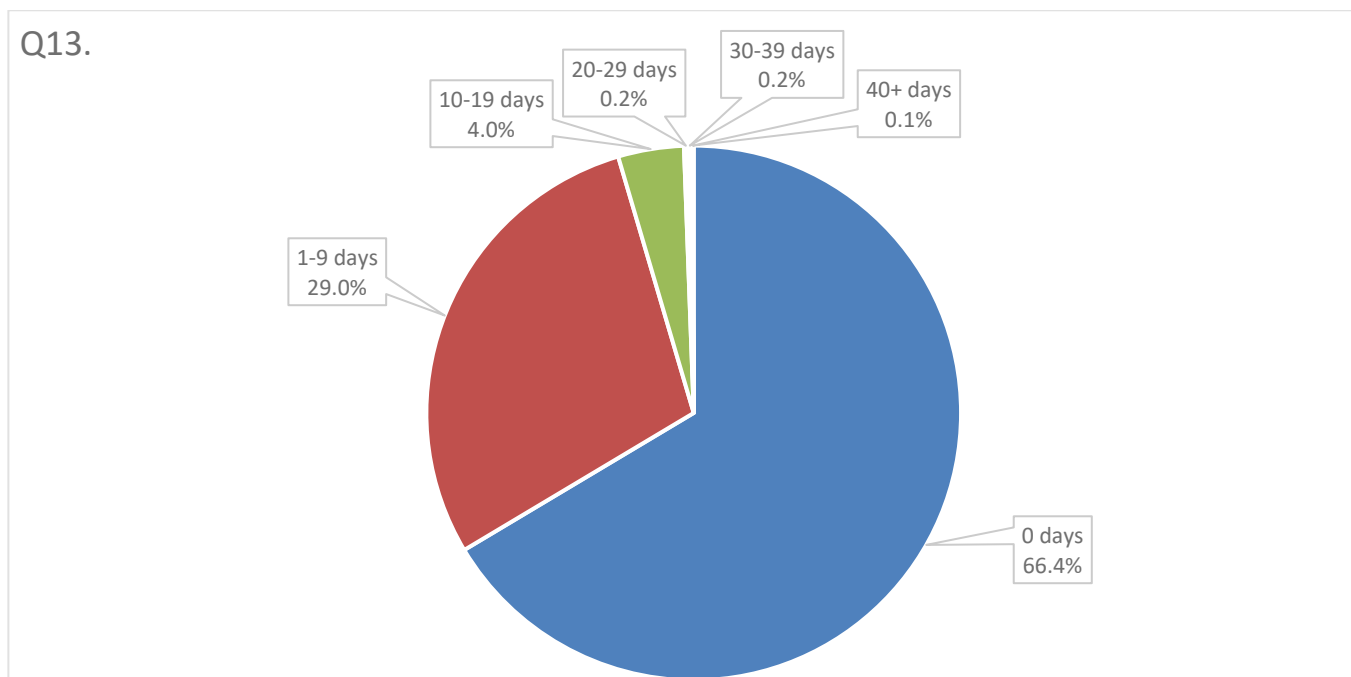
For those who chose to rank an "other" option (see verbatim responses)

Q12. In the last 12 months, how many days did you miss work due a COVID diagnosis or quarantine?



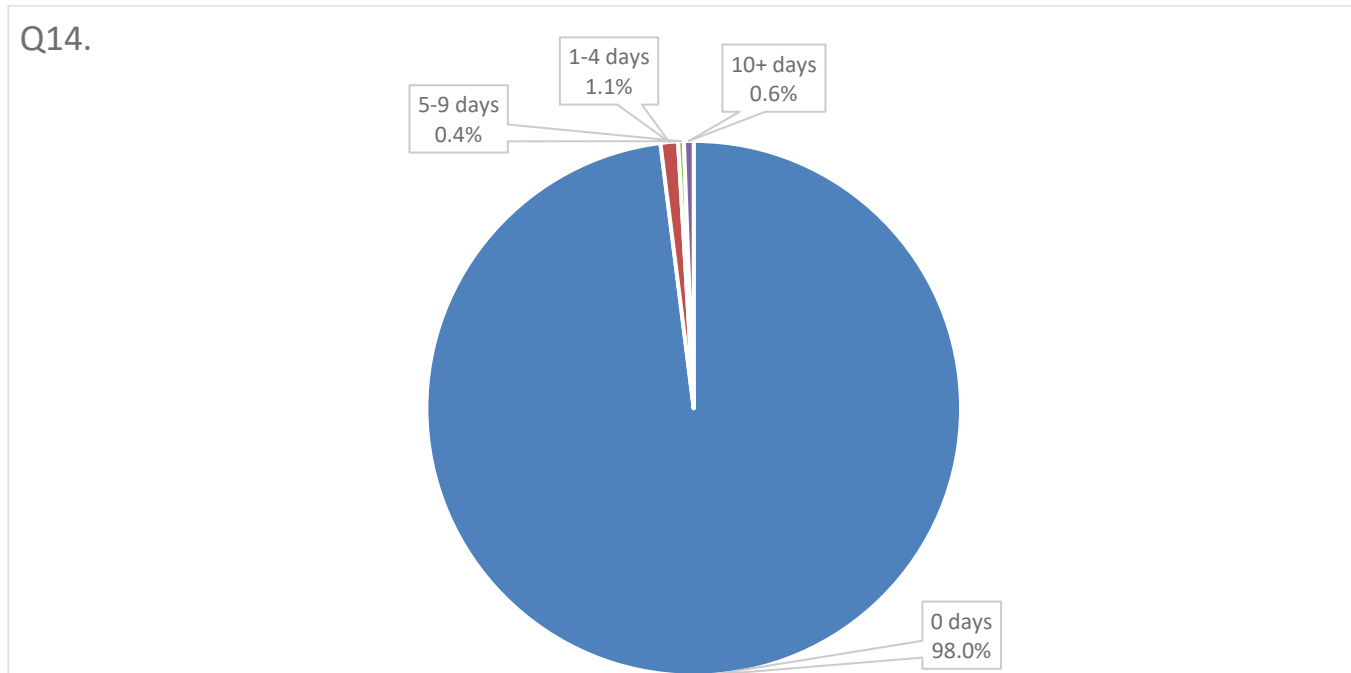
Q13. In the last 12 months, how many days did you miss work due to work related stress?

Do NOT include days included in the previous question.

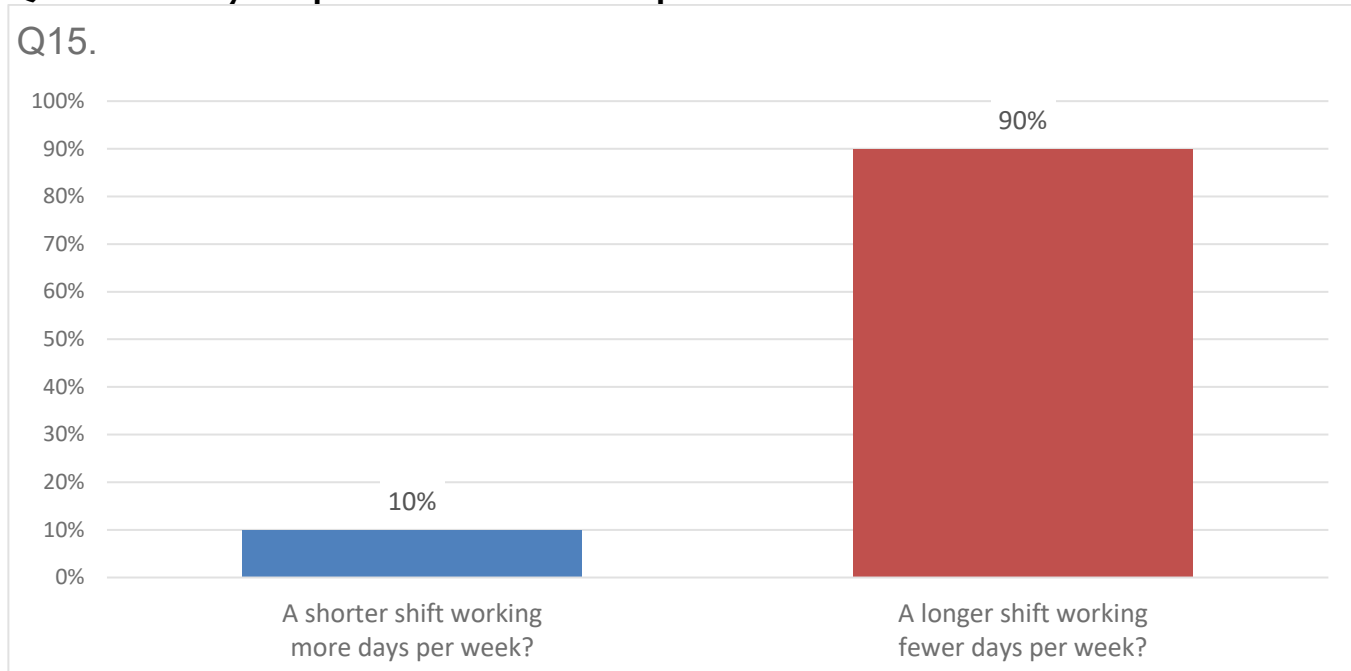


Q14. In the last 12 months, how many days did you miss work due to a work related injury?

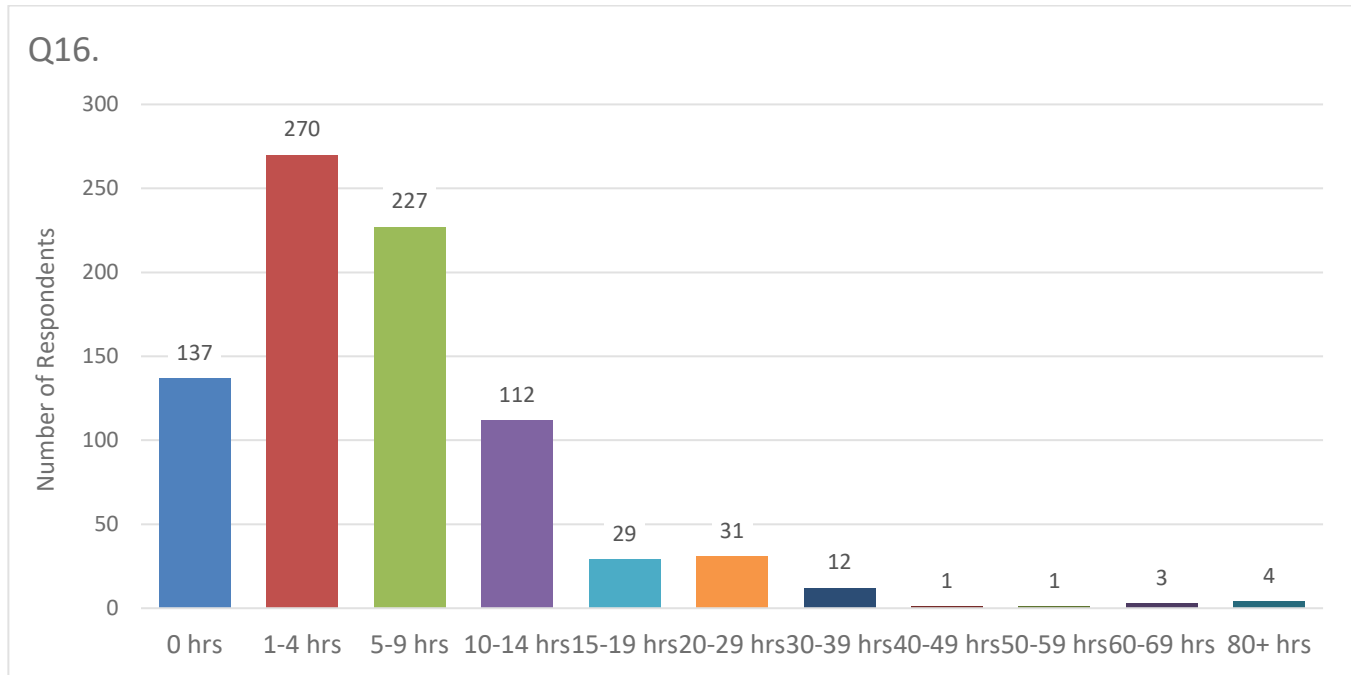
Do NOT include days included in either of the previous two questions.



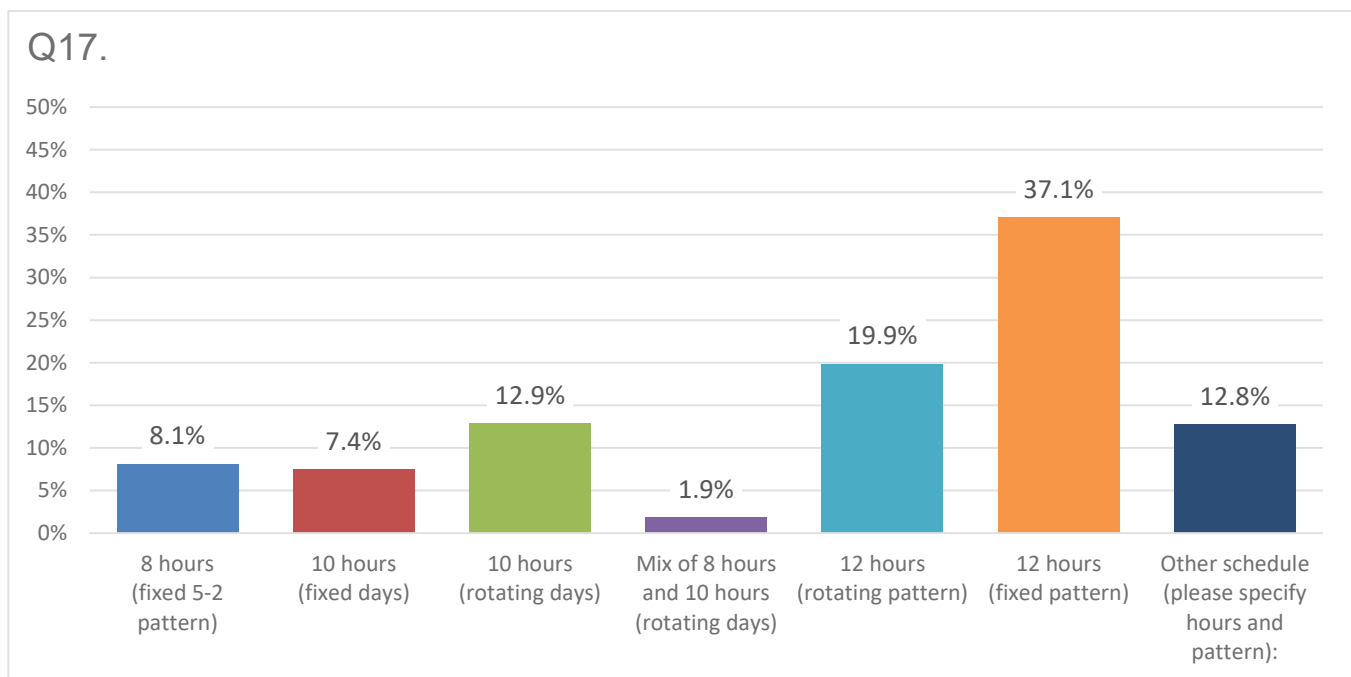
Q15. What is your preferred schedule option?



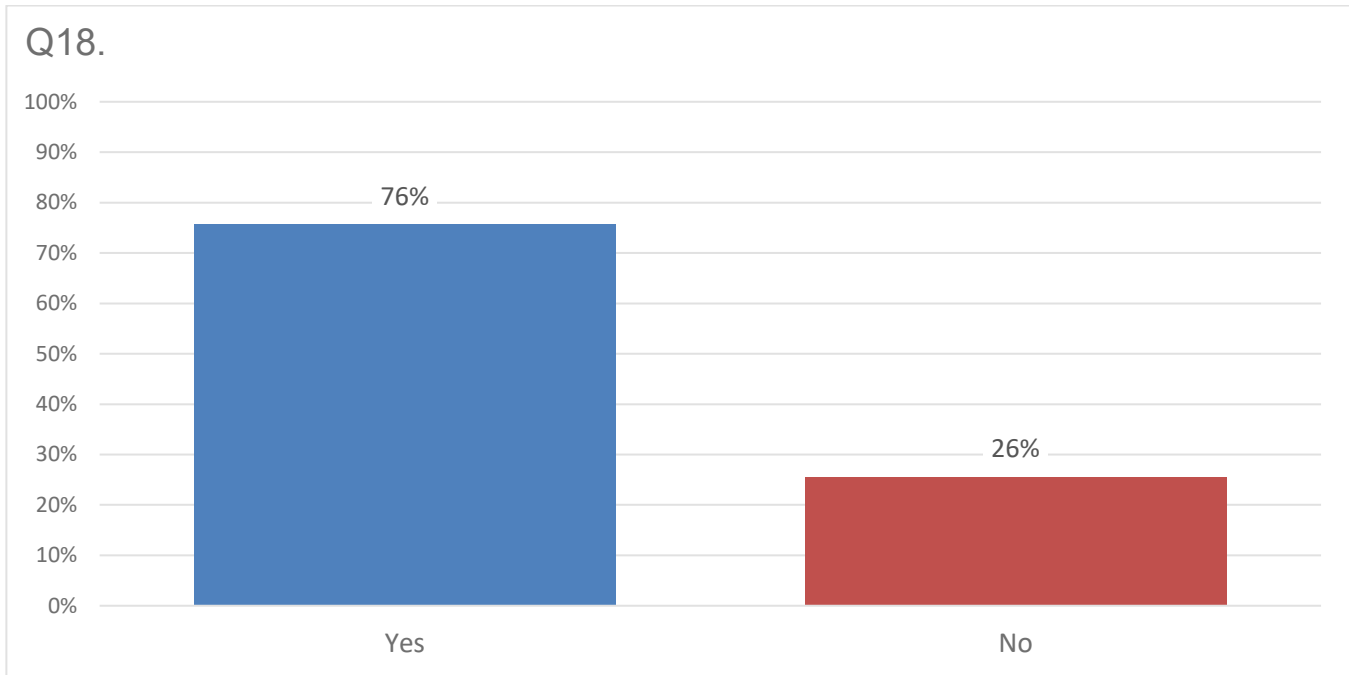
Q16. In the last 12 months, how many hours of overtime did you average per week?



Q17. What type of schedule do you currently work?
(For "other" see verbatim responses)



Q18. Do you like your current schedule?



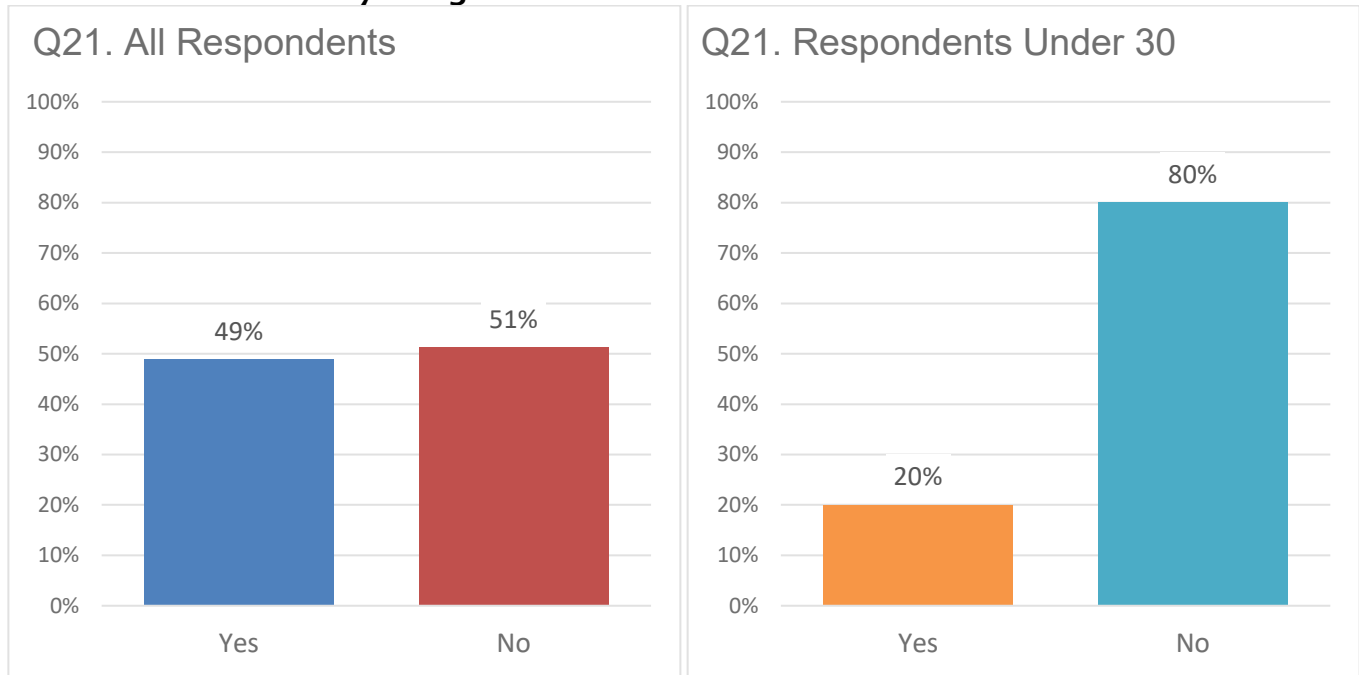
Q19. Why do you like your current schedule?

(See verbatim responses)

Q20. Why don't you like your current schedule?

(See verbatim responses)

Q21. Do you feel that your ability to perform your job effectively and efficiently has declined as you age?



Q22. Please explain why you answered "YES" to this question (to Q21. Do you feel that your ability to perform your job effectively and efficiently has declined as you age?).

(See verbatim responses)